

Cybus Development - Feature #1235

Social CRM Use cases

02/12/2021 01:42 PM - hira naseem

Status:	In Progress	Start date:	02/12/2021
Priority:	High	Due date:	
Assignee:	hira naseem	% Done:	20%
Category:		Estimated time:	0.00 hour
Target version:			
Description			

History

#1 - 02/15/2021 04:09 PM - adeen sajid

Analyze CRM Document..Search About Social CRM

write use cases for login, forgot password, Brand And setting, personal profile

#2 - 02/16/2021 03:07 PM - adeen sajid

write use cases for module (Departments/Users/Rights) (Social Inbox) (Non Social Inbox)

Discussion With Hira Ma'am

search about CRM

#3 - 02/17/2021 01:38 PM - adeen sajid

17-Q2-2021

Write use cases for All Completed, All Replies, Social Unified inbox, non social Unified Inbox, Archive Inbox, Customer Module

#4 - 02/18/2021 04:25 PM - adeen sajid

18-feb-2021

Complete use cases of remaining module

#5 - 05/28/2021 06:04 AM - adeen sajid

- Assignee changed from adeen sajid to hira naseem

Files

Project 2 - Social CRM Features.docx	20.4 KB	02/12/2021	hira naseem
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